

Working together to provide services that help people maintain their independence.

## Home & Community Care

Our Aging & Disability Resource Center (ADRC) provided Information & Assistance to 1,151 individuals and over 367 individuals received services such as home delivered meals, personal care, homemaking, and more. A Social Determinants of Health grant from Anthem also allowed us to address unique situations that were negatively impacting the health and wellbeing of those we serve, but for which there was no other source of funding available to address. With this funding, we were able to complete home maintenance projects to address safety concerns and enhance independence, acquire assistive devices, and even purchase a mattress and bedframe for an individual who was sleeping on an air mattress and had trouble getting out of bed each day as a result. We educated the community about vaccines and are active in the Senior Medicare Patrol (SMP), which helps consumers be more vigilant against fraud and other scams. All certified staff completed Indiana University's Geriatric ECHO seminars to better understand how illness and socioeconomic status affect those we serve. We successfully maintained our goal of 100% of *LifeTime's* staff becoming Dementia Friends. Finally, we received a three-year National Committee for Quality Assurance (NCQA) re-accreditation for Care Management Services.



## Health & Wellness

Senior Nutrition Activity Center (SNAC) participants enjoyed a number of activities including card games, Bingo, and live music and also enjoyed making some unique crafts, such as washcloth bunnies for Easter and toilet paper Jack-O-Lanterns for Halloween. During National Nutrition Month, we served mocktails to all our participants, so they could "Re-think their Drink" and improve hydration. The Purdue Nutrition Education Program Advisor made monthly visits and provided helpful tips for grocery shopping on a budget, cooking healthy meals, and exercising. Participants enjoyed sampling healthy items that the Advisor made to go along with the lessons. Some SNACs even had some special visitors; a therapy puppy and a therapy goat. A Healthy IDEAS screening for depression, is also offered to all current and new referrals who are 55 or older and resources and/or referrals are provided to those in need.



## Sentry Services

Sentry Services, our Adult Guardianship program, served 56 individuals; one of which was an emergency referral for an individual who was being exploited, whom we were able to get a court hearing and obtain guardianship for in a matter of two weeks, instead of months. Sentry was also able to help a client access much needed dental care and dentures for an individual who had been without teeth for 30 years. As we are often dealing with complex cases, we worked with Adult Protective Services and our own Home and Community Care division to establish quarterly in-person meetings, so that we could work together to find better ways to meet the needs of clients and problem solve.

## Catch-A-Ride

*Catch-A-Ride* (CAR) provided 40,373 trips to 1,242 individuals. As trip volumes have remained low since the onset of the COVID-19 pandemic, CAR conducted a survey to gauge the impact COVID-19 had on its passengers, assess the utilization of services such as telehealth, delivery prescriptions, and delivery fast food and groceries that could minimize reliance on public transportation, and to determine future transportation needs. Safety is always a top priority, so CAR applied for and received a grant from the Ohio-Kentucky-Indiana (OKI) Regional Council of Governments to purchase internal and backup cameras for our vehicles. CAR also increased driver wages and updated the *Catch-A-Ride* logo.



## Housing

*LifeTime* is the Property Management entity for North Dearborn Village Apartments (NDV) in Bright and Dillsboro Village Apartments (DVA). In 2022, an Affordable Housing Program (AHP) grant made it possible to complete a number of renovations at NDV, including new roofing, gutters, and sidewalk repairs. DVA received a new range for the community room and some deep cleaning. As each property is more than a place to live, but is invested in the well-being of their tenants, they've partnered with local businesses who provide a number of services and educational opportunities. For example, Napoleon State Bank provided financial wellness presentations, Deville's Pharmacy provided blood pressure and sugar checks, and the East Central FCCLA High School students visited NDV for the holidays to decorate cookies and play music. They are also host sites for two of *LifeTime's* SNACs.



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Erin Thomas

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- Doug Garner
- Karen O'Neal
- Frieda Rickerson
- Dana Riddle
- Ron Richard
- Tina Rumsey
- Carol Rhoads
- Melissa Baker
- Diana Barry
- Duane Covington
- Casey Robinson
- Doug Rump

**AGS Board Members**

- Suellen Cauble
- Carl Lampton
- Barb Fitch
- Carol Rhoads

**Our Mission**

Working together to provide services that help people maintain their independence.

**Our Vision**

Connecting you today, Improving your Tomorrow

**Our Values**

- Compassion
- Cooperation
- Commitment



**Donors**

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- Town of Osgood
- Town of Patriot
- Town of Sunman
- Town of Versailles
- Town of Vevay
- United Way of Greater Cincinnati
- William Koehler
- York Township (Switzerland Co)

**Thank you for your support!**

**Aging Services Financials**

**Revenues**

Federal & State	\$3,997,699.81
Customer Donations & Fees	\$ 224,000.79
Local Government Support	\$ 295,106.01
Other Support	\$ 231,568.91
<b>Total Revenue</b>	<b>\$4,748,375.52</b>

**Expenses**

Administration	\$ 157,775.06
Outreach	\$ 8,293.87
Home Care Management	\$1,175,989.56
Community Care Counseling	\$ 294,810.78
Ombudsman Contract	\$ 19,790.08
In-Home Services	\$ 614,234.52
Information & Assistance	\$ 130,223.87
Congregate (SNAC)	\$ 220,978.64
Home Delivered Meals	\$ 94,188.00
Sentry Services	\$ 160,344.71
Legal Aid	\$ 6,919.25
Health & Wellness	\$ 20,730.60
Public Information	\$ 1,372.05
Supplemental (Waiver Nut. & PEST)	\$ 15,539.77
Family Caregiver Program	\$ 15,057.54
Individual Socialization	\$ —
Kind Caller	\$ 431.95
Care Transitions	\$ 5,974.93
Freestore Foodbox	\$ 15.80
Vaccine Work	\$ 19,659.62
Community Paramedicine	\$ 147.57
ARP Aging Funds	\$ 111,614.89
Capital Expenses	\$ —
Catch-A-Ride	\$1,898,267.28
<b>Total Expenses</b>	<b>\$4,972,360.34</b>

**Net Income**

**(\$223,984.82)**

- Figures Reported are from Unaudited Financials.
- Net income is a result of untimely issuance of FSSA contracts and new contract claiming limitations and delays, \$247,000.
- Housing financials not included

**Total Units of Service by Program**

Ombudsman	1,399	1 Hour
Legal Aid	66	1 Hour
Home Care Mgmt	79,036	1/4 Hour
Sentry Services	17,471	1/4 Hour
In-Home Services	96,928	1/4 Hour
Home Delivered Meals	21,077	Meals Served
SNAC	7,332	Meals Served
Catch-A-Ride	41,799	One-Way Trips
ADRC	1,362	1 Call or Contact
Health & Wellness	1,521	1 Class/Assessment
Adaptive Aid	1,199	1 Assistive Device
Home Modifications	—	1 Home Modification
*Outreach	561	1 Contact

- Family caregiver units are included in several of the above categories.
- Total Family Caregiver Clients served was 232.
- \*Outreach includes Public Information and Individual Socialization.

Referrals and donations from the community are vital to our work. Without private and public funding, *LifeTime* could not accomplish our mission and provide the level and quality of service that we do for our area residents on a daily basis. If you or someone you know would like to make a donation, please contact the ADRC at 812-432- 6200 or 877- 234-3641 or visit [www.lifetime-resources.org](http://www.lifetime-resources.org).

**LIFETIME RESOURCES, INC.**  
**13091 BENEDICT DRIVE**  
**DILLSBORO, IN 47018**

Remembering *LifeTime* in your Wills and Memorials is a Lasting and Loving Gift!

**Total Individual Clients Served by County**

Dearborn	1,209
Decatur (CAR Only)	125
Jefferson	826
Ohio	171
Ripley	840
Switzerland	218
Other	39
<b>Total</b>	<b>3,428</b>